



# Petteril Community Panel Update

**Meeting Date – 4 March 2024**

**Lead Officer - Paul Musgrave**

## **1.0 Purpose / Summary**

- 1.1 The report updates this Community Panel on recent activity by Cumberland Council within this Community Panel area.
- 1.2 The work of the Community Panel contributes to the achievement of the Council Plan 2023-2027 vision:
  - Cumberland Council takes a fresh approach to the delivery of inclusive services that are shaped by our residents and communities.
  - By enabling positive outcomes for health and wellbeing, prosperity and the environment we will fulfil the potential of our people and our area.
- 1.3 The Council Plan aims to improve the health and wellbeing of our residents through the following priorities:
  - Addressing inequalities
  - Local economies that work for local people
  - Environmental resilience and the climate emergency
  - Delivering excellent public services
- 1.4 This Community Panel has also identified the following priorities for this panel area which are:
  - Children and Young People
  - Emotional wellbeing and mental health
  - Environment

## **2.0 Recommendation**

- 2.1 Members note the contents of the report.

### **3.0 Background**

- 3.1 This report sets out the activity that has taken place within this Community Panel area in the last quarter that has been led or supported by Cumberland Council. It also makes reference to consultations that are Cumberland wide or specific to this area. In this report, we have included an update on activities in the Carlisle libraries as many of the activities link well with two of this panel's priorities (Children and Young People / Emotional Wellbeing and Mental Health).
- 3.2 This Community Panel covers the wards of Botcherby, Currock, Harraby South, Harraby North and Upperby

#### **Network Events and Network Activity**

### **3.3 Petteril Community Network event**

A community network event was held on 21 February 2024 at Creighton Rugby club. As part of the network event there was an update regarding Carlisle Southern Link Road, Carlisle Town Projects – mainly around Carlisle Train Station. There was an opportunity for the community/groups/organisations to consider in more detail the priorities that have been set by the community panel which are:

- Children and young people
- Emotional wellbeing and mental health
- Environment

This has helped to develop the Neighbourhood Investment Plan and set a stronger steer around the priorities when agreeing investments.

### **3.4 Carlisle Youth Festival**

This took place on 24 February 2024 at Carlisle Youth Zone and was led by the youth and supported by organisations. The steering group consists of young people connected with Youth Councils and Carlisle Youth Zone, Community Development Team, Youth council, PINC, People First and University of Cumbria. There were different zones created which included Make a difference – environmental activities, Be active (indoor and outdoor) Have a go, Young bands and performances, quiet zone, have a go movement, have a go food related, wellness and arts. This event received funding last financial year from County Council.

### **3.5 Harraby Cycle Track Working Group**

The Community Development Team have worked alongside members of the Healthy City Team and other third sector partners who have been using a place focused community development approach to increase the use of the Harraby Cycle Circuit which is located near the Harraby Sport Campus.

A consultation took place early last year using the place standard tool kit which highlighted several barriers to people using the circuit. Following on from the consultation a working group has been formed which has generated a draft project proposal. Using the principles of community focused service design, further

consultation will be conducted with local school children and Riverside Housing tenants. Members of the group attended the panel network event to increase awareness of the consultation and be part of the panel conversation.

### **3.6 Botcherby ward extended services meeting.**

This organisation had their first meeting and they have a connection with the Botcherby ward to enable networking and sharing of information. Organisations that were invited to attend were: Cumberland Council (Cllr Robert Betton), Age UK, Cumbria Police (local CBO), Neighbourhood Police, Riverside, Community Centre, St Andrews Church, Family Action, Barnardos, St Cuthbert School, Carlisle Youth Zone, Cumberland Council Health and Wellbeing Coach.

There were nine organisations in attendance hearing first-hand what each organisation are doing within the area and how they can connect and work collaboratively. It was agreed to hold these meetings bi-monthly.

### **3.7 Petteril Bank Extended Services**

This involved an organisation who have a connection with the Harraby South ward to network and share information. Organisations that were invited to attend were – Cllr Lucy Patrick, Petteril Bank School, Cumbria Police – local CBO, Riverside, Community centre, Family Action, The Youth Rock Project, Cumberland Council Health and Wellbeing Coach. These meetings take place bi-monthly and are well received with organisations to work collaboratively especially if situations arise within the area.

### **3.8 Show & Tell**

An event held on 17 December 2023 at Petteril Bank Community Centre and School was a new way to engage the community. There were 12 partners organisations who attended who all brought an interactive way to show their work or service. Approximately 80 people of all ages connected on the day.

The 'Show' part is a small fun fair, amusements, activities and entertainment to attract and engage with the community. The 'Tell' part is a chance for partners and providers to share useful information and advise on proactive initiatives/projects around resilience, mental health and a positive sense of self and place. The aim is to create a community engagement model that can tour throughout the area joining and enhancing service potential and resources across Cumberland.

### **3.9 Family Wellbeing Drop Events**

Harraby Community Centre hosted the drop in for Family Wellbeing project on 28 February 2024. This provided an opportunity for local people to have their say on the future of family services within Cumberland.

## Update on Co-opted Member recruitment

- 3.10 The original proposed timeframe for implementing the co-opted members is as shown below.

Report to Council Executive	3 October 2023
Report to Community Panels to set out the framework as agreed by the Executive and obtain agreement to recruit	Community Panel meetings for December 2023 / January 2024 tranche
Recruitment process	January / February 2024
Report to Community Panels to confirm recruitment of co-opted members for the year 2024-2025	Community Panel meetings for March 2024 tranche
Co-opted members in place (induction) and attending Community Panel meetings	Community Panel meetings for June 2024 tranche

There was some delay in starting the process although it is now well underway and the application process is open and being advertised. The closing date was left open so that the process could remain flexible. The next stage of the process has been developed with consideration being given to the number of applications. The process is fully supported by officers and arrangements have been made so that the final decision regarding appointments rests with each panel.

The option is to appoint **up to** three co-opted Members per panel, although a panel could decide to elect one, two, three or none.

Membership will be ratified at the June meeting and the co-opted members will be invited to that meeting to take up their place.

## Active Cumbria

- 3.11 **Opening School Facilities** - Petteril Bank are going to be involved in Year 3, looking to fund outdoor gym equipment to be used by both the school and the wider community. **Active Travel to School Bikeability** training has been delivered in Richard Rose Central Academy – 11 pupils in Year 7
- 3.12 **Street Tag** - On 3 January 2024, the previous school based programme was relaunched with a whole new format. The previous locality leader boards were merged to match the two new unitary authorities, and it was opened up to include more settings other than just schools. Now workplaces, community organisations, sports clubs, and families are able to create teams and compete on one of the two leader boards.
- 3.13 Season 1 of the new programme finishes on the 13 March 2024 and 36 schools and organisations from across Cumberland are engaging in this year's programme so far. Active Cumbria will be able to share the results and outcomes of that first season in due course.
- 3.14 **Ramblers Wellbeing Walks** - Two Walk Leader (WL) training sessions have been delivered in the Carlisle area this financial year with 14 attendees. The Travel Actively team have also delivered their own additional training sessions. Walk Leaders have also had the opportunity to attend Dementia Friends training.

- 3.15 Currently there is a fortnightly Wellbeing Walk taking place at Currock Community Centre and there are plans to start one in the Petteril Bank area in the near future. In addition, the Healthy City team at Cumberland Council run a programme of walks right across the Carlisle covering Petteril, Carlisle West and Border, Fellside and North Carlisle community panel areas.
- 3.16 **Travel Actively** - Two Travel Actively Funds (TAF) have been awarded totalling £44,827. The Travel Actively Learning Programme works with young people with Learning Difficulties and/or Autism to increase their awareness, knowledge and skills to enable them to travel actively safely. 114 people who accessed the learning programme.
- 3.17 253 people engaged with the Travel Actively project.
- 3.18 **Active Lives** - Following LGR, this data is now collected on a unitary authority footprint and not a district footprint, as it was done previously. This means a lot less schools are randomly selected to participate meaning the data is much more generalised across the unitary area. St Cuthberts Catholic Primary School selected for this Spring Term (1 of 4 in the Cumberland authority area).
- 3.19 **Cumbria School Games** – 5 county events (all panel areas were covered) took place in early 2023. 1,044 participants were involved as well as 175 young leaders. Planning is well underway for this year's events.

Active Cumbria are also involved in the Harraby Cycle Track working group. They are looking to get the facility better utilised and currently exploring a funding application to the National Lottery to increase capacity via a Community Developer role.

The team are currently focused on LSOA 011F (Upperby: East) which has been the priority in the Carlisle area for both children and young people and Low Socio-Economic groups. There have been positive engagements with the local Primary School, the Rock Youth project and Family Action as well as support from the Community Development team.

Medium term priority areas are LSOA 011A Botcherby (Central) and LSOA 011C Botcherby (South East).

### **Local Focus Hub Update**

- 3.20 The purpose of the Local Focus Hubs (LFH) is to coordinate partner agencies, establishing clear and productive relationships with key partners from statutory, secondary and third tier and voluntary groups. The aim of the LFH is to:
- Improve community safety and tackle difficult and long- term problems where a single organisation has explored all options and requires a partnership approach.
  - Lead on community safety initiatives and reduce the fear of ASB and Crime.
  - Identify emerging trends and look at initiatives to prevent and reduce ASB and Crime in partnership and collaboration.
- 3.21 There are three established Local Focus Hubs in Cumberland Council. Each geographically aligned with the neighbourhood policing teams of Carlisle and Wigton, Derwent and Esk. Each hub is based in co-located offices with easy access offering partners the opportunity to work and collaborate with LFH staff.

- The Carlisle LFH is situated on the ground floor of the Civic Centre and shares an office with the Enforcement Team.
- Each LFH has a Police officer Hub Coordinator allocated, who is responsible for the day-to-day management of referrals received from partners.

3.22 **LFH Operating Model** - Problems are referred into the hub by any partner agency signed up to the information sharing agreement. A referral can relate to an individual, a family, a business, or organisation. The issue referred could be concerning crime and disorder, health and wellbeing, environmental, housing and many other areas of work.

3.23 There is an online referral form containing a series of risk assessment-based questions which produce a grading. Each referral is then managed through an established problem-solving model.

3.24 **LFH Partners** - Each Hub manages referrals in the same way, with each Hub having slightly different partners depending on the needs of the community.

3.25 Each LFH manager works alongside the neighbourhood policing team's Inspector which provides a lead on collaborative partnership work with:

- Community Sergeants, Community Beat Officers, Police Community Support officers, Child Centred Policing Teams, Police Mental Health team, Youth offending and Crime Prevention.
- Cumbria Fire and Rescue, NHS Services including Addiction and Mental Health services, Multi-Disciplinary Teams (Vulnerable service users living in the community), MARAC (Multi-agency risk assessment conference), Environment Agency, British Transport Police, Immigration.
- Local Authority – Environmental Health, Licensing, Enforcement, Legal, Planning, Homelessness Team, Greenspaces, Highways, Education, HAWCs, Trading Standards
- Social Housing partners from Riverside, Castles and Coasts, Home Group, My Spaces, Home Group, Westfield Housing and other smaller housing providers.
- Remedi (Mediation service and support for victims of ASB), Victim Support. Youth Organisations, Youth Offending, Age Concern, Business crime reduction group, Cumbria Family Support and many others.

3.26 An overview of Local Focus Hub initiatives are at **Appendix 1**

3.27 **Carlisle Libraries Update**

3.28 Weekly events are well-attended and popular, including Lego Club, Baby Bounce and Rhyme and Storytimes. Early literacy is promoted through a programme of regular school visits where children are introduced to the library and encouraged to become members.

- 3.29 To support parents in the current economic climate, a World Book day costume swap was facilitated and themed activities and events will be held to celebrate the day on 7 March.
- 3.30 The library service in the area offers a range of community engagement activities to promote health and wellbeing, information sharing, learning and development, and to reduce social isolation. Examples include a Weekly 'Knit & Natter' session, a Dungeons & Dragons game club for young people with social anxiety, an English Conversation Café for people who are learning English as a second language, a fortnightly Carlisle Refugee Action Group drop-in session and a weekly Resettlement Team Drop-in session.
- 3.31 Outreach staff take the library out to people in the community and hold regular reminiscence sessions in care homes. The outreach staff are also currently distributing refurbished laptops and databank cards to people who are in digital poverty. The Good Things Foundation has provided funding for this initiative for those individuals that qualify.
- 3.32 Carlisle Library is preparing to run a six-month pilot project wheresoftware will be loaded on to five self-issue kiosks in the library. This will enable the service to promote events, activities and service initiatives on the kiosks screens. The project will be evaluated over the six-month period, and, if successful, it may be rolled out to other libraries.
- 3.33 The Health and Wellbeing Coaches have a designated space in Carlisle Library from Monday to Friday. They offer an appointment and drop-in service for clients. Library staff can signpost people who need health and well-being support (sometimes in crisis) to the team.
- 3.34 The service also established a new partnership with the Department of Work and Pensions in Carlisle in the summer of 2023. A range of services, including Job Centre Plus, Carlisle Youth Alliance and Carlisle Key are in the library on a Friday. They offer appointments and drop-in services to young people between the ages of 16-25. Job fairs and information sessions with other key employment advisor agencies are being planned.
- 3.35 Other regular drop-in and advice sessions are available from a range of agencies, including Carlisle Law Centre, Victim Support UK (domestic abuse), Community Police, Age UK, Carlisle Repair Café, and SEND (special educational needs and/or disabilities).
- 3.36 Carlisle Library also host the Business and Intellectual Property Centre service. This is a British Library funded project which offers start-up business advice. The centre also offers access to the British Library's digital business resources.

### **Support Leaflet**

- 3.37 The 'Christmas Support' leaflet has been updated and rebranded 'Winter Support'. The new version is at Appendix 2.

## **Consultations – Planned and Current**

- 3.38 **Family Wellbeing Transformation** - Cumberland Council are looking to transform their Family Wellbeing services to better meet the needs of children, young people and families in Cumberland. Their vision is that every child grows up in a nurturing and supportive environment, surrounded by love and a strong community which enables them to thrive. By prioritising children and family wellbeing, they can create a brighter future for generations to come.
- 3.39 In the Petteril Community Panel area, the first engagement event took place at Harraby Community Centre on Wednesday 28 February 2024.
- 3.40 The drop-ins offered the public an opportunity to share their views, ask questions and speak to elected members and staff. Members of the public were also invited to complete the Family Wellbeing in Cumberland survey.
- 3.41 The survey, which closes on 15 March 2024, can be found online at <https://consult.cumberland.gov.uk/children-and-family-wellbeing/children-and-family-wellbeing-services/>

## **Waste Collection Review**

- 3.42 Cumberland Council we are reviewing the waste collection services and are inviting feedback to help meet the needs of the residents.
- 3.43 The government is introducing a system called “Simpler Recycling”. This means that Local Authorities are required to collect glass bottles and jars, tins and cans, household plastics such as bottles, tubs and trays (including flexible plastics e.g. crisp packets, biscuit/chocolate wrappers, film, bread wrappers), cartons, paper and cardboard, garden waste and food waste from the kerbside.
- 3.44 In addition, residents are being asked what other items could be collected from the kerbside to make recycling of all household items as simple and easy as possible.
- 3.45 The survey closes 15 March 2024 and is available online at <https://consult.cumberland.gov.uk/communications-and-marketing/waste-collection-public-engagement-survey/>

## **4.0 Options**

### **Alternative Options Considered**

- 4.1 No other options considered as this report is to note only.

### **Risks**

- 4.2 The associated corporate risk is as follows:

*There is a risk that the Community Panels and Community Networks do not effectively engage with and/or represent the views of local residents, partners, businesses and third sector organisations.*



- 4.3 The activities outlined in this report and the associated recommendations help to mitigate this risk. There are no further risks associated with this report.

#### **Consultation**

- 4.4 There has been no consultation associated with the recommendations of this report.

#### **Legal Comment**

- 4.5 No legal issues arise directly from the report. Any legal issues arising from the delivery of specific projects will be dealt with as they arise.

#### **Finance Comment**

- 4.6 The Petteril Community Panel is one of 8 Community Panels which are funded from the Neighbourhood Investment Fund which is part of Communities and Localities within the Public Health and Communities Directorate.
- 4.7 The 2023/24 budget allocation to the Petteril Community Panel is £78,619.

#### **Impact Assessments**

- 4.8 An impact Assessment has not been used.

**Contact Officer:** Lizzy Shaw, Senior Manager - Community Services

#### **Appendices attached to report:**

- Appendix 1 – Local Focus Hub Initiatives  
Appendix 2 – Winter Support Leaflet